



Radio Shack®
Extended Service
Plans

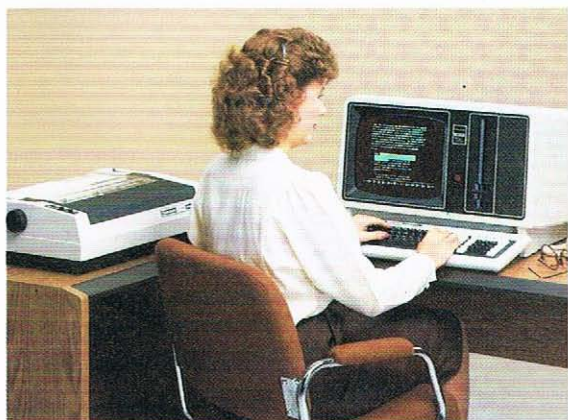
Radio Shack's Commitment

Radio Shack's ability to service what it sells distinguishes our company from others in today's microcomputer market. Because of our commitment to you, Radio Shack has developed the most advanced service network in the industry and is able to provide fast, efficient and affordable service to all owners of Tandy/Radio Shack computer systems.

The Radio Shack Nationwide Service Network

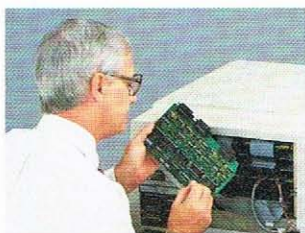
Radio Shack's service operation supports the needs of customers throughout the United States with:

- Authorized, factory-trained computer technicians in more than 300 conveniently located Radio Shack Service Centers in the contiguous United States, Hawaii and Puerto Rico.
- A national parts inventory of more than 64,000 stock items, ensuring total support for all customers.
- Our National Technical Support group, providing the most advanced training and advice to the technician servicing your valued equipment.



Service Agreement Options

An Extended Service Plan is available for every Tandy/Radio Shack system. Many owners can choose between On-Site or Carry-In plans.



ON-SITE

The On-Site Extended Service Plan cuts down-time with:

- Priority, On-Site Service
- Scheduled Preventive Maintenance
- Inflation Protection
- No Surprise Repair Bills
- Full Coverage for Parts, Labor and Mileage

The On-Site plan is perfect for owners who need high-priority service at their location.



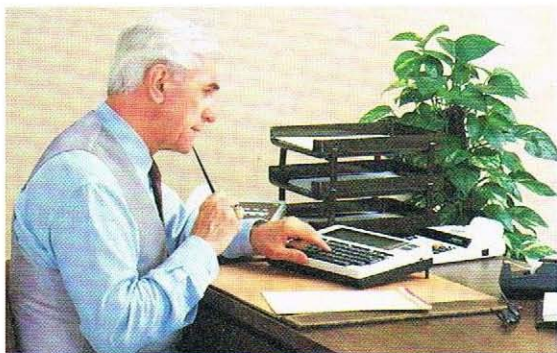
CARRY-IN



The Carry-In Extended Service Plan is our most popular and affordable service agreement. Tandy/Radio Shack equipment owners with Carry-In agreements receive unlimited remedial service by taking their equipment to any Radio Shack store and picking it up when service has been completed. The Carry-In Extended Service Plan gives Tandy/Radio Shack equipment owners these advantages:

- Priority Carry-In Repair
- Inflation Protection
- No Unexpected Repair Bills
- All Parts and Labor Covered
- Affordable Protection for All Tandy/Radio Shack Owners

Additional support for your Tandy/Radio Shack system is available when you take your equipment to our ever-increasing number of Business Products Service Centers. Now located in more than 40 major cities, these efficient service centers will help avoid transportation delays and provide the fastest service for your equipment.



Please Send Me Details On Radio Shack's Extended Service Plans

Co. Name _____

Address _____

City _____ State _____ ZIP _____

Attention _____

Phone (_____) _____

Model No.

Serial No.

Purchase Date

My Computer Needs Are Primarily:

Business

☐

Education

☐

Personal

☐

I Am Interested In:

On-Site

☐

Carry-In

☐

What All This Means To You

Radio Shack Extended Service Plans are the ideal protection for the investment you have made in your Tandy/Radio Shack system. Our intent is to serve you well, meeting your needs efficiently and consistently. We hope you'll join the thousands of satisfied customers who benefit from:

- Priority Attention
- No Surprise Service Costs
- Inflation Protection
- Authorized, Factory-Trained Service
- Radio Shack's Commitment to Our Customers

Find Out More Today

For more information, contact:

- Your local Radio Shack representative.
- Radio Shack's Contract Services home office toll-free at (800) 433-5502. In Texas, call (800) 772-5945.
- Or, complete the attached Business Reply Card and mail it today!





NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 138 FORT WORTH, TEXAS USA

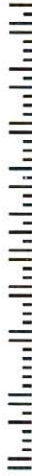
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Radio Shack

EXTENDED SERVICE PLANS

P.O. BOX 17520

FORT WORTH, TEXAS 76102-9973





Extended Service Plans

Radio Shack®
The Technology Store
A DIVISION OF TANDY CORPORATION